

Certificate

PricewaterhouseCoopers LLP has assessed whether the information technology service management system at

Syntax Systems GmbH & Co. KG

Höhnerweg 2 – 4, 69469 Weinheim, Germany
with sites according to Annex A

meets the requirements of the standard noted below (the Requirements).

ISO 20000-1: 2018 Information Technology Service Management System

Scope of Certification

All services in Germany and Slovakia including Hosting, Managed services, Consulting and Infrastructure services.

Management is responsible for ensuring the management system meets the Requirements. Our responsibility is limited to assessing whether management has demonstrated that the Requirements were met. Our assessment was conducted in accordance with ISO 17021 management systems assessment standard and, accordingly, included examining, on a sample basis, evidence supporting management's assertion that the Requirements were met.

A description of our responsibilities for the assessment of the management system is located at www.pwc.com/ca/certificate. The ISO standards can be found at www.iso.org.

Based on our assessment, the management system met the Requirements, in all material respects, as of 25 July 2024.

The validity of this certificate is subject to satisfactory annual maintenance assessments.

Date of Original Certification	25 July 2024
Date of Current Certification	15 August 2024
Date Certification Expires	24 July 2027

PricewaterhouseCoopers LLP

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Annex A

Syntax Systems GmbH & Co. KG – Registered Facilities

Certificate Number	Facility Name	Address	Scope
PwC-ISO20000-1-610	Weinheim, Germany	Höhnerweg 2 - 4, Weinheim, 69469, Germany	All services in Germany and Slovakia including hosting services, managed services, consulting, and infrastructure services. (Head office - Management System Administering location).
PwC-ISO20000-1-610	Kosice, Slovakia	Protifašistických bojovníkov 11, Košice, 04001, Slovakia	All services in Germany and Slovakia including hosting services, managed services, consulting, and infrastructure services.

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